

About Us



Building & Maintenance Services



www.DiligentDevelopments.co.uk

Ready to work with a service provider that really cares?



Diligent Developments have provided building and maintenance services for over 15 years.

By providing excellent pre-sales advice and supplying innovative and modern solutions, which we support with outstanding service, we aim to exceed our customer's expectations.

We have thousands of customers who have been with us for many years and are happy to turn to us time and time again for new services and solutions. Our relationship is a testament to the quality of the customer service and forward thinking we provide.

Outstanding Service and Customer Support

Customer service is an overused phrase. Many companies pay lip service to it, but few deliver. Diligent Developments has been synonymous with excellent service for many years. Service and support is at the very heart of our operation. Our commitment to service and support sets us apart.

Understanding your needs, we'll recommend an appropriate solution to your building and maintenance project. We will integrate new technology and materials and we use highly experienced staff to implement our solutions.

But it is over the working life of our products and services that our customer care ethos and our outstanding service and customer support make the biggest difference. Our field engineers are well trained and highly motivated. Their services carried out to industry standard and their tools and equipment thoroughly tested. It is a service that leaves our customers delighted and happy to continue a business relationship with our firm.

National Capability, Local focus

Our national operation gives us unrivaled coverage. We have ample resource to meet the most demanding requirements but remain small enough to truly value our customers, irrespective of size, providing each of them an unsurpassed level of personal care. The powerful, centrally managed operation delivers fast and effective service to a customer base which includes blue-chip commercial organizations, local businesses, government departments, schools and colleges.

Account management processes are geared towards your long term requirements. As technologies evolve and your needs change, our professional project managers will make sure that you are kept up-to-date with new developments. Our customer's continued reliance on us to solve their building and maintenance problems is testimony to the high standard of customer service that we routinely deliver.

Environmentally Friendly

Like many companies, we are now more acutely aware of the importance of protecting the environment and conserving the Earth's natural resources. The use of inappropriate building materials can contribute to global warming, but by working with suppliers committed to environmental preservation, you can minimize the impact of your building solutions.

We can help you to design your projects and systems with global consideration at the heart of your policy. We maintain a strict environmental policy which governs the projects we deliver, the services we provide, and the way in which we operate.



Construction

We deliver sustainable design measures to ensure the use water and energy is more efficient. These measures cover greenhouse efficient hot water systems, energy efficient lighting and modern insulation.

We deliver our projects with a high level of detailed information about designing homes which use sustainable principals such as natural heating and cooling, efficient water use, natural day-lighting and efficient electrical infrastructure.

You can expect to receive a design which ensures that your premises are comfortable, livable, workable, economical to use and maintain, and one which does not impact significantly on our fragile environment.



Refrigeration & Air Conditioning

It is important to highlight the difference that planned and regular maintenance can make. Prevention reduces breakdowns and the necessity for emergency call outs. A proactive maintenance schedule is a cost effective way to keep control of budgets which are crucial, as we become more dependant on increasing technology and diverse uses of equipment in the home or place of business. Regular refrigeration maintenance minimises risk of spoil produce and most importantly harmful bacteria.



Our primary functions are service, installation and maintenance of air conditioning units. Designs can be provided on request. Service and maintenance contacts are available for short and long term tailored to your specific needs.

Electrical

We inspect, test and certify a variety of appliances. We can also schedule periodic inspections to ensure that your electrical systems conform to the Health and Safety Act (1974) and meet NICEIC regulations. Our health and safety policy is of the highest priority at New Age Services. It is our legal responsibility to comply with the Electricity at Work regulations. All employers and employees must comply with the provisions of these regulations taking reasonable and practical steps to ensure that the use of all equipment is safe.



For a full list of services provided please contact the office using the details in this document or via our website www.DiligentDevelopments.co.uk

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